

# **Change of Information**

## **ServiceOntario**

**Notice:** This information may be verified using information from government and non-government organizations as permitted by law. The Ministry of Health and Long-Term Care may verify your residence status and any information you have given on this form and in the documents you have provided.

### Read the instructions before completing this form.

- A separate form is needed for each member of your family.
- ✓ You may need to visit a ServiceOntario Health Card Services OHIP Office to report your changes.
- All supporting documents must be ORIGINAL. Photocopies will not be accepted. See list of acceptable documents.
- Don't forget to sign the form.

#### Complete this form to:

Section B	change your address
Section C	change your name or change / correct your date of birth or sex
Section C	update your immigration status or change your citizenship status
Section D	report a leave from Ontario for more than seven months
Section E	request a replacement Health Card
Section F	cancel your Ontario health insurance coverage

For the ServiceOntario - Health Card Services - OHIP Office nearest you please call 1 800 664-8988

In Toronto 416 327–7567 For TTY 1 800 387–5559

Need more information? Visit our websites at: www.health.gov.on.ca www.ServiceOntario.ca

### Instructions

#### A. Personal Information

Complete this section with your Health Number and the 1 or 2 letter version code (if there is one) exactly as they appear on your Health Card.

#### **B.** Address

Provide your current mailing and residence address. You do not have to visit a ServiceOntario – Health Card Services – OHIP Office for an address change.

### **C.** New Information

If you are correcting/changing your name, sex, date of birth and/or citizenship/immigration status, you will need to visit a ServiceOntario – Health Card Services – OHIP Office. Please refer to the Ontario Health Insurance Coverage Document List (9998–82) as you will be required to provide *original* documents to support the change/correction.

### D. Temporary Exemptions from the Physical Presence Requirements in Ontario

Complete this section if you qualify under Regulation 552 of the *Health Insurance Act* for continuous Ontario health insurance coverage while temporarily absent from Ontario for more than 7 months. In all cases, your primary place of residence must be in Ontario. You may be asked for *original* documentation to support the absence.

Please indicate whether you are traveling within Canada or outside Canada. Please note these are general descriptions only. Regulation 552 of the *Health Insurance Act* should be consulted for authoritative and regulatory requirements for temporary exemptions from the physical presence requirements in Ontario.

Within Canada – Students: If you are a full-time student, you may be eligible for OHIP for the duration of your studies. You must provide an *original* letter from school confirming your full-time registration and the expected duration of your program.

**Within Canada – Other:** If you are traveling or working within Canada, you may remain absent from Ontario for up to a year and maintain your coverage. With the exception of students, persons who plan on spending more than a year elsewhere in Canada should apply for health insurance coverage in their new province or territory.

Outside Canada – Students: If you are a full-time student, you may be eligible for OHIP for the duration of your studies. You must provide an *original* letter from school confirming your full-time registration and the expected duration of your program.

Outside Canada – Employment: You may be eligible for OHIP for up to 5 years. You must provide an *original* letter from your employer confirming your full-time employment and the expected duration of your employment.

Outside Canada – Charitable Worker: You may be eligible for OHIP for up to 5 years. You must provide an *original* letter from the registered charity confirming that you are serving on a full-time basis during the out-of-country assignment and the expected duration of your service.

**Outside Canada-Vacation/Other:** You may be eligible for OHIP during a vacation or for any other reason for up to two years. This may be taken as two separate 1-year exemptions or one 2-year exemption.

#### E. Card Replacement

Provide reason for replacement. To replace your Photo Health Card, contact the ministry at 1 800 664–8988. (In Toronto call 416 327–7567. For TTY service call 1 800 387–5559.) To replace a red and white card, you will need to visit a ServiceOntario – Health Card Services – OHIP Office to re-register for a Photo Health Card. Please refer to the *Ontario Health Insurance Coverage Document List (9998–82)* for acceptable documents that can be presented.

#### F. Cancellation of Coverage

This section is used to cancel a person's coverage:

- due to death (Provide copy of Death Certificate)
- if you are joining the Canadian Forces or RCMP and no longer need OHIP coverage
- leaving Ontario or Canada permanently
- other reasons

#### G. Agreement

Please ensure you read the agreement before signing and dating the form.

A custodial parent or legal guardian must sign for a child under 16 years of age. A person holding a valid power of attorney may sign for the represented individual. Provide a copy of the power of attorney.



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Collection of the personal health information on this form is for assessment and verification of eligibility for Ontario health insurance coverage, or related programs, health planning and research, and the administration of the *Health Insurance Act* and *Ontario Drug Benefit Act*. The authority for the collection and use of this information is found in the *Personal Health Information Protection Act*, S.O. 2004, s. 36, the *Health Insurance Act*, R.S.O. 1990, c.H.S., s. 2(3) and 4.1(1) and (2) and the *Ontario Drug Benefit Act*, R.S.O. 1990, C.O. 1, 99. (C.O. 1), 99. (C.O. 1), 99. (C.O. 1, 99. (C.O. 1), 99. (C.O. 1), 10. (2). The information may be used and disclosed in accordance with the *Personal Health Information Protection Act* as set out by the "Ministry of Health and Long-Term Care Statement of Information Practices" which may be accessed at www.health.gov.on.ca. I understand that I may inhibited consent to the collection of this information; however this may interfere with the provision of my Ontario health insurance coverage. For information about the collection practices, call 1 800 268–1154 or write to the Director, Registration and Claims Branch, 4th floor, 49 Place d'Ames. Kinoston ON KTL S.I.

Microfilm use only

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A. Personal Information – Complete all sections																					
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B. Address  Mailing address  Apartment						Street number and name, or P.O. box number, R.R., General Delivery															
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City					Province Country ON CA				/ Postal code					E	Effective date of change						
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Reason for being out-of-country  full-time academic studies employment vacation charitable work other (specify):																					
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City					Province				Country						Postal code						
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City				F	Province <b>ON</b>				Country						Postal code						
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